

case study



Kentucky's Largest Non-Profit Healthcare System Relies on Honeywell for Integrated and Expandable Security

Founded in 1886, Norton Healthcare is Kentucky's largest healthcare system. With more than 40 locations in and around Louisville, the mission of Norton Healthcare is to be the region's most comprehensive, strongest and preferred healthcare organization, setting the standard for caring and providing quality health care to everyone it serves. To ensure they execute their mission in a safe and secure environment, Norton Healthcare turned to Honeywell for a security solution that's expandable for the future.

Honeywell

The Situation:

Research indicates consumers believe health care leaders typically provide either high technology or high quality, but not both. Norton Healthcare believes that these two attributes are not mutually exclusive, and that patients should expect both technological innovation and quality care from the region's leader in health care.

"Organizations that have multiple facilities and thousands of people to track inevitably face greater security challenges and therefore need technology that makes security easier," said Mark Arbogast, regional sales manager for Honeywell Systems Group. "Honeywell has a long history of helping healthcare organizations integrate once-disparate systems to better deliver timely information to the right people and increase the level of protection for patients and employees."

The Solution:

Honeywell supplied an integrated system that centralizes and streamlines security operations for the Louisville facilities of Norton Healthcare. The Honeywell system allows Norton Healthcare to easily control security and better manage the safety of patients and nearly 5,000 hospital employees.

Norton Healthcare operators use Honeywell's Pro-Watch® Video Manager to help track up to 96 video feeds across three of the healthcare system's five major medical facilities. Installed by locally based integrator Ready Electric Co., Norton Healthcare has linked security systems at the main Norton Hospital campus in downtown Louisville, Kosair Children's Hospital, and Norton Brownsboro Hospital. The installation allowed all Norton security systems — including video recorders and building access control technology — to be controlled from Norton Healthcare's downtown security dispatch center.

With Pro-Watch Video Manager, security personnel can monitor feeds and respond to incidents quickly and more effectively. Previously, Norton Healthcare's security personnel viewed surveillance images on 19-inch monitors. The new system is enabling operators to view surveillance feeds on six 42-inch flat screen monitors, allowing them to select specific video feeds and expand the views on private monitors.

Honeywell's Pro-Watch Security Management System and Rapid Eye™ DVRs are also included in the installation, and OmniAssure™ smart card readers allow the healthcare system to standardize control cards in all facilities and provide staff the benefit of needing only one identification card to access buildings.

For more information:

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The Benefits:

Honeywell's integration of security operations allows Norton Healthcare to make future enhancements to its security systems as the organization moves to a more efficient IP-based video system. Ready Electric will replace a portion of the provider's existing pan tilt zoom (PTZ) cameras with Honeywell's EQUIP® Series IP cameras. The integrator will also install the necessary wiring to replace the remaining PTZ cameras, which will enable Norton Healthcare to easily expand the system in the future.

Norton Healthcare also plans to expand the use of Honeywell's security systems in efforts to simplify and improve security monitoring. "Several factors made the Honeywell system stand out for this project," said Dan Kloenne, business development manager, Ready Electric. "Pro-Watch Video Manager's open architecture allows the system to work with Norton's current security infrastructure, and it's scalable for the future."

"The ability to easily manage multiple security systems from a single location speaks directly to our mission of maintaining the highest level of safety and security for our patients and employees," said Stanley Helm, security director for Norton Healthcare. "Honeywell and Ready Electric have delivered services for some of the nation's leading healthcare organizations, which gives us confidence that Norton Healthcare will benefit from the latest innovation as we continue to grow."

The Products:

- Pro-Watch® Security Management System
- Pro-Watch® Video Manager
- DVM (Digital Video Manager)
- Rapid Eye™ DVR
- OmniAssure™ Smart Card Reader

